

Report Back

Syndicate 2

What have we done that is good over the last 25 years?

- Provides support to Customer
 - Defence commitment to OA
 - OA/OR has a good reputation in defence
 - Supports Decisions
 - Front Line Support
 - Influential
- OA Qualities
 - Reactive
 - Flexible/Adaptable
 - New tools/techniques/technologies
- Identifies Efficiencies/Adds Value
 - Savings
 - Lives
 - money

What have we done that is bad over the last 25 years?

- Customer Relations
 - Linkage to decision maker not close enough
 - Reactive analysis
 - Poorly defined or incorrect questions/problems
- Communication
 - Difficulty in communicating results to decision makers
 - Style over substance
 - Perception that presentation quality reflects the quality of the analysis
 - Knowledge Management/Transfer within the community
- Hammer and Nail – technique fixation
- Lack of, or perception of lack of data
- Soft Analysis factors not always considered
 - Human behaviour
 - Social/Political/Cultural etc

Template for the Future

- Good foundation
 - Can be built on
 - Can be learnt from
- Continue to explore
 - New techniques
 - New technologies

Where should George spend his money in the next 5-10 years?

- People
 - Skills
 - Education
 - Mentoring
 - Recruiting talented people from a variety of backgrounds
- Data
 - Knowledge Management
 - Data mining
 - Information dissemination
 - Data Collection
- Improve understanding and modelling of soft issues
 - Social
 - Cultural
 - Operational
 - Political