



Matrix Game Methodology Development and Employment for Vancouver 2010 Olympics Marine Security Planning

Presentation to ISMOR 2010

Antony Zegers

DRDC CORA JTFP ORT

01 September 2010



Defence Research and
Development Canada

Recherche et développement
pour la défense Canada

Canada



Background



- Force Protection Matrix Game (FPMG) is a Table-Top Exercise (TTX) methodology developed and refined by DSTO in Australia.
- Methodology was transferred to Canada through TTCP.
- FPMGs conducted in Australia were used for multi-agency harbour security planning.
- Matrix Games have been used to exercise marine security plans for Vancouver 2010 Olympics preparations.
- Methodology targeted to investigation of multi-agency C2 issues.



Background



- Three Matrix Games have been conducted for the Olympic Marine Operations Centre (OMOC)
 - FPMG Marine One (Oct 2008)
 - FPMG Marine Two (Nov 2008)
 - Integrated Safety/Security Matrix Game – Marine III (ISSMG III) – June 2009
- This presentation will discuss our findings regarding the methodology, what characteristics were most useful, and how the methodology was refined.





FPMG Methodology - Generic



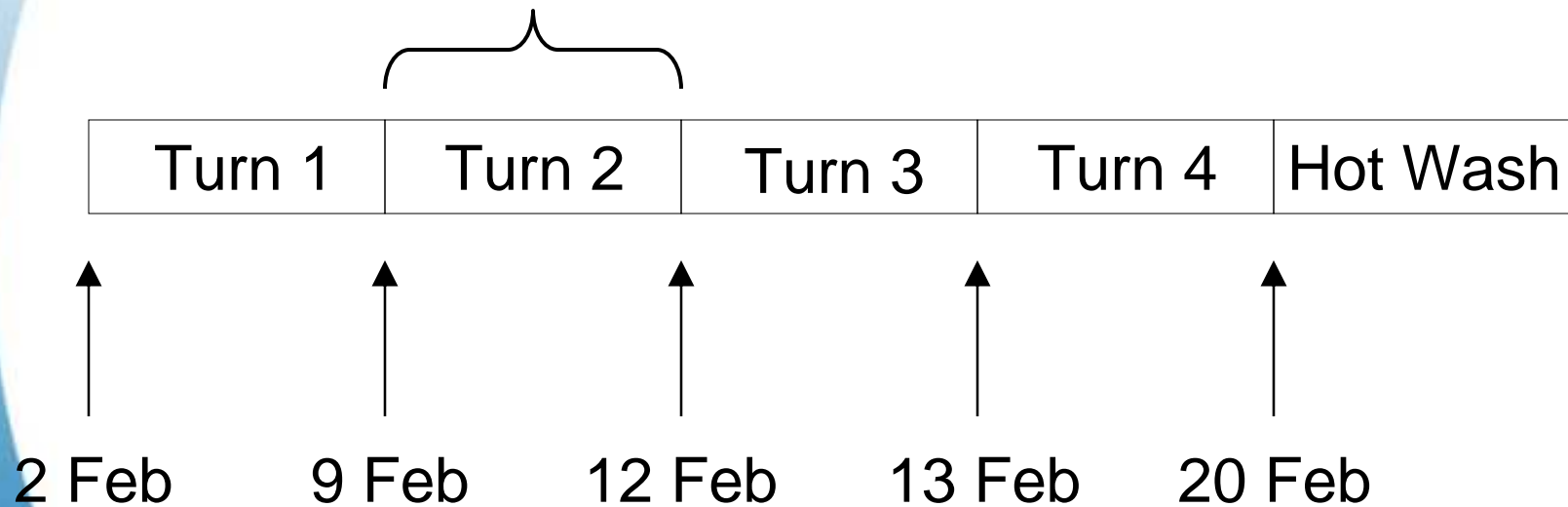
- Turn based: Game time is divided into a series of “turns”, each of which represents a certain amount of game time.
- Participants are provided injects and scenarios developed to meet game’s objectives.
- Participants complete a turn sheet that includes:
 - Actions they will take in light of information provided;
 - Expected effects of those actions;
 - Consequences (negative/positive); and,
 - Enabling capabilities for undertaking action.



Game Timeline



1 ½ hours real time



Olympic
opening
ceremonies



Game Timeline (2)



5 min

30 min

20 min

20 min

Plenary



FPMG Marine One - Setup



- Conducted over 2 days
- 22 Participants divided into 7 teams
- Legal and Media teams included
- Team breakout rooms and planning sessions
- 4 turns
- 10 injects per turn
- Very structured





FPMG Marine One – Turn Sheet



Turn Sheet – Force Protection Matrix Game	
Team:	Turn 1
Actions – Including media strategy, security level changes, and communication with other agencies	
Effects – List the desired effects that the actions are intended to achieve	
Resources and Enablers	
Other Consequences of Actions – Positive or negative, intended or not	
Additional Comments	



FPMG Marine One – Sample Findings



- Intelligence Issues – Olympic intelligence setup not understood
- Disparities in security level classifications between agencies
- Communications – Technical & Procedural



FPMG Marine One – Findings on Methodology



- Overall very useful
- Many important issues were discovered and explored
- Time constraints
 - Too many injects
 - Team breakout time
- Difficult to group teams
- In-depth discussions were difficult
- After-Action Report delivered to client two days after FPMG
- Confirmed desire for second FPMG



FPMG Marine Two - Setup



- Methodology was modified and refined
 - Space and time constraints
 - Fewer participants
 - Lessons learned from FPMG Marine One
- 9 participants, no team groupings
- 4 injects per turn
- Structured turn sheet
- More dynamic facilitation





FPMG Marine Two – Turn Sheet



FPMG – MARINE TWO – TURN SHEET

TURN NUMBER:		AGENCY:		SECURITY LEVEL:
INJECT	DECISIONS & ACTIONS (OR COMMENTS)	DESIRED EFFECTS	RESOURCES & ENABLERS	CONSEQUENCES Positive or Negative Intended or Not
1				
2				
3				
4				

Decisions & Actions – Can also include communications with other agencies.
Comments – Concerns can be noted, even if the inject does not directly affect your agency.



FPMG Marine Two – Sample Findings



- Requirement for joint procedures
 - VIP plans, including evacuation
 - Contact fan-out lists
 - Transport of EOD, CBRNE, EMS staff
 - Many more
- Marine security barriers
- Issues identified in 10 areas, 8 specific recommendations made



FPMG Marine Two – Findings on Methodology



- Refinements to methodology proved positive
- High utility; many issues were able to be explored
- More free-flowing and in-depth discussions
 - Smaller group
 - More dynamic facilitating
- Benefited from shared experience of FPMG Marine One
- Letter Report draft given to client three days after FPMG



ISSMG Marine III - Setup



- Conducted over 2 days
- 56 Participants from 27 organizations
- Intelligence and cross-border groups added
- Computerized setup with turn sheets to facilitate plenary discussion and data gathering
- 3 turns, 7-9 injects per turn
- Scenarios, participants, and data capture tailored to client objectives





ISSMG Marine III – Turn Sheet



Integrated Safety/Security Matrix Game - III TURN SHEET

Note: Address injects only if you expect to have knowledge of event, based on integrated plans, V2010 CONOPS, and normal operating procedures

Team: 1

Turn Number: 2



Inject Number	Would I have this Information? Source of Info	Decisions & Actions	Effects & Consequences Positive or Negative Intended or Not	Required Resources & Information

Actions – including media strategy, security level changes, and communications with other agencies.
Effects – List the desired effects that the actions are intended to achieve.



ISSMG Marine III – Sample Findings



- Many intelligence and information flow issues were resolved
- Gaps in cross-border procedures identified
- Use of captured data as basis for joint procedures
- Olympic Marine Operations Centre should progress to Command Post Exercises



ISSMG Marine III – Findings on Methodology



- Combined best characteristics of first two iterations
- New IT setup developed was effective – smoother game flow and better data capture
- Many issues were explored with input from many participants. Scenarios and participants were tailored to client objectives
- Efficient and orderly exploration of very complex situation with many participants, covering many issues



General Findings



- Very successful overall, useful to the sponsor
- Generated results communicated back to client quickly in Letter Reports with multiple recommendations
- A robust methodology developed and employed in Australia was successfully leveraged to Canada through TTCP partnership
- FPMG Methodology is flexible and was tailored to specific needs for each iteration
- Refinements in successive games improved results
- Repeating the game after a short interval helped build team understanding and working relationships



Conclusion



- This methodology is very useful for exploring complex scenarios and issues with diverse stakeholders
- Benefits of Games come from both mutual learning of participants, and data capture provided by the methodology
- Reports in progress
 - Technical Report on operational findings
 - Technical Report on methodology



Credits



Thanks to:

- Paul Saunders, Ben Lombardi, David Rudd, Bruce Sand
- Piers Duncan – DSTO Australia
- Major Events Coordinated Security Solutions (MECSS) – DRDC Technology Demonstrator



